

RULES AND REGULATIONS FOR THE YOUTH HOSTELS OF THE VEREIN WIENER JUGENDHERBERGEN

1. Accommodation in the hostels of the Verein Wiener Jugendherbergen requires membership according to point 20. The hostels are open to all members whether individual or travelling in groups.
 2. Priority is given to guests under the age of 27 and families with children.
 3. Groups (like school classes, courses etc.) are accepted if accompanied by at least one responsible person (groups of male and female participants should preferably be accompanied by one male and one female responsible). The group leader(s) have to stay in the same hostel and take care that the rules and orders of the hostel are observed by the group members.
 4. The person or authority carrying out the reservation becomes partner to treat with the hostel.
 5. The management of the hostel decides for the Verein Wiener Jugendherbergen on the board and lodging of guests taking into consideration the present rules.
 6. Generally, guests are not entitled to check in after 10:00 p.m. and to check out before 07:00 a.m. Exceptions may be granted by the management. Between 10:00 p.m. and 7:00 am the legal night rest applies.
 7. For written reservations the form issued by the Verein Wiener Jugendherbergen has to be used on which the following items have to be completed by all means: name and address of the person carrying out the reservation, dates of arrival and departure, number of guests (separate indications for male and female), desired meals, name of the group leader (notification of changes has to be made upon arrival at the latest).
 8. A reservation is binding only after the receipt the signed booking confirmation and the pre-payment of 25% of the total cost of accommodation. The remaining sum has to be received by the management at least 4 weeks prior to arrival. Failing this, accommodation of groups can be denied. The counterfoils the remittances have to be shown at check in. All expenses arising from the remittance have to be covered by the client
 9. After the complete fulfilment of the requirements contained in points 8. and 9. the reservations is binding without any further confirmation by the management.
 10. The hostels of the Verein Wiener Jugendherbergen are economically independent which requires the observance of the following regulations:
 11. Cancellation of the reservation up to 21 days before the stipulated date of arrival requires 10% of the total sum, between 20 and 15 days before arrival 25%, between 15 and 1 day before the arrival 50% and on the day of arrival 100% of the total sum.
 12. The same regulations are valid for a decrease in the number of group members by more than 10%.
 13. Exceeding the number of reserved places is only possible upon written agreement by the hostel management.
 14. Guests can not claim single rooms or exert influence on the assignment of the rooms. The hostel is obliged, however, to accommodate male and female guests in separate rooms.
 15. Meals are served until 07:00 p.m. at the latest. For exact eating hours please refer to the house rules.
 16. The rooms are available on day of arrival starting from 14.00 o'clock. Exceptions are possible upon agreement with the management.
 17. On the day of departure the rooms have to be vacated until 10:00 a.m. and left in the condition which is stipulated in the house rules. An additional night has to be paid if the guest fails to vacate the room through his own fault.
 18. Only members of an organisation associated with the International Youth Hostel Federation can be accepted as guests.
 19. Membership with the "Österreichischer Jugendherbergsverband" (Austrian Youth Hostel Association), the "Österreichisches Jugendherbergswerk"(Austrian Youth Hostel Organisation) or the International Youth Hostel Association is open to everybody. The membership card can be acquired in one of the secretariats of the associations or in the hostels themselves upon presentation of an official identity card.
 20. In the youth hostels of the Verein Wiener Jugendherbergen the rate for one night includes breakfast and sheets.
 21. In all hostels prices and fees are indicated on a notice board.
 22. Liability for damages on the building and its inventory caused by negligence has to be taken by the person having caused the damage or his/her parents or - in the case of groups - the person /authority having carried out the reservation.
 23. For possible litigations Vienna has been agreed upon as place of jurisdiction.
- Vienna, 22th of January, 1992 Concluded by the Verein Wiener Jugendherbergen. Rules and regulations subject to change